



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
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internet: www.jsitel.com, e-mail: jsit@jsitel.com

June 30, 2015

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

ACCEPTED/FILED

JUN 30 2015

Federal Communications Commission  
Office of the Secretary

**Re: WC Docket No. 14-58  
2015 ETC Annual Report of ENMR Telephone Cooperative, Inc.-NM  
Study Area Code 492262**

Dear Ms. Dortch:

On behalf of ENMR Telephone Cooperative, Inc. ("Company"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) of its Progress Report on its Five-Year Service Quality Improvement Plan and anchor customer list information, as required by Section 54.313(a)(1).<sup>3</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

No. of Copies rec'd 043  
List ABCDE

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 15-712 rel. June 17, 2015 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313(a)(1).

Echelon Building II, Suite 200  
9430 Research Blvd., Austin, TX 78759  
phone: 512-338-0473, fax: 512-346-0822

Eagandale Corporate Center, Suite 310  
1380 Corporate Center Curve, Eagan, MN 55121  
phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road  
Bldg. B-3, Suite 200, Atlanta, GA 30328  
phone: 770-569-2105, fax: 770-410-1608

547 South Oakview Lane  
Bountiful, UT 84010  
phone: 801-294-4576, fax: 801-294-5124



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June 30, 2015

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JUN 30 2015

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Federal Communications Commission  
Office of the Secretary

**Re: WC Docket No. 14-58  
2015 ETC Annual Report of ENMR Telephone Cooperative, Inc.-NM  
Study Area Code 492262  
Request for Confidentiality**

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client ENMR Telephone Cooperative, Inc.-NM (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,<sup>1</sup> withholding from public inspection certain information contained in attachments to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

1. The information for which the Company is seeking confidential treatment are attachments to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
2. Pursuant to Section 54.313(a)(1), Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report"), and a listing of community anchor institutions to which the ETC newly began providing broadband service, and which are contained in the attachments to the 2015 Report.<sup>4</sup>
3. The information contained in attachments for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment

<sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>4</sup> 47 C.F.R. §§ 54.313(a)(1).

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phone: 801-294-4576, fax: 801-294-5124



and the document which pertains to line 3012. Information of this nature is confidential commercial information routinely withheld from public inspection.

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services and customer list information. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance of the Company's network. Further, the document which pertains to line 3012 is of a competitive nature in that it contains confidential customer list information.

In its *March 5, 2013 Order*, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."<sup>5</sup> The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. The FCC's *USF/ICC Transformation Order* and Section 54.313(f)(1)(2) requires rate-of-return carriers to provide a listing of community anchor institutions to which the ETC newly began providing broadband service. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports and disclose customer list information which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

5. With respect to identifying possible exposure to competitive harm, the information contained in Lines 112, 220 and 3012 is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to

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<sup>5</sup> See *Connect America Fund et al.*, WC Docket 10-90 *et al.*, Order, DA 13-332 (rel. Mar. 5, 2013) ("*March 5, 2013 Order*") at para 9 citing Section 54.202(a) (1) (ii).

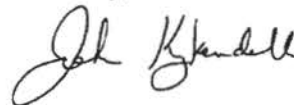
potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.

6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.
7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to the Company's FCC Form 481 attachments included under the Progress Report provided at Line 112, and customer list information provided at Line 3012.

Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)



<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>		<b>REDACTED FOR PUBLIC INSPECTION</b>	FCC Form 481 OMB Control No. 3000-0085/OMB Control No. 3000-0019 July 2013
<010> Study Area Code	492262	ACCEPTED/FILED	
<015> Study Area Name	ENMR TEL COOP INC-NM	JUN 30 2015	
<020> Program Year	2016	Federal Communications Commission Office of the Secretary	
<030> Contact Name: Person USAC should contact with questions about this data	Launa Waller		
<035> Contact Telephone Number: Number of the person identified in data line <030>	5753894211 ext.		
<039> Contact Email Address: Email of the person identified in data line <030>	launaw@plateautel.com		

ANNUAL REPORTING FOR ALL CARRIERS		54,313 Completion Required	54,422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
	(attach descriptive document)		
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
	(attach descriptive document)		
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.23	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; padding: 2px; font-size: x-small;">492262nm510.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; padding: 2px; font-size: x-small;">492262nm610.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability Certification	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes or No)	<input checked="" type="radio"/> <input type="radio"/> (if not, check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u>			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u>			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	492262
<015> Study Area Name	ENMR TEL COOP INC-NM
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Launa Waller
<035> Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

<110> Has your company received its ETC certification from the FCC?	(yes / no ) <input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111> year plan" filed with the FCC?	(yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

492262nm112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	Yes
<114> Report how much universal service (USF) support was received	Yes
<115> How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

Yes
Yes
Yes
Yes
Yes
Not Applicable









FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	492262
<015>	Study Area Name	ENMR TEL COOP INC-NM
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Launa Waller
<035>	Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

[illegible]



**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	492262
<015> Study Area Name	ENMR TEL COOP INC-NM
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Launa Waller
<035> Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	492262
<015>	Study Area Name	ENMR TEL COOP INC-NM
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Launa Waller
<035>	Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	492262
<015>	Study Area Name	ENMR TEL COOP INC-NM
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Launa Waller
<035>	Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

492262nm1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

**(2000) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	
<015>	Study Area Name	492262
<020>	Program Year	BNMR TEL COOP INC-NM
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	LAUNA WALLER
<039>	Contact Email Address - Email Address of person identified in data line <030>	5753894211 ext.
		launawaller@autel.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)i)
- <2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)ii)
- <2011b> Attachment (47 CFR § 54.313(b)(1)ii)

Name of Attached Document(s) Listing Required Information

**Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))**

- <2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))
- <2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))
- <2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))
- <2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))

**Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))**

- <2016> Certification Support Used to Build Broadband

**Connect America Phase II Reporting (47 CFR § 54.313(e))**

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information



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(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0036/OMB Control No. 3060-0619

July 2013

<010> Study Area Code 492262  
 <015> Study Area Name ENMR TEL COOP INC-NM  
 <020> Program Year 2016  
 <030> Contact Name - Person USAC should contact regarding this data Laura Waller  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5753894211 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> launaw@plateautel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

492262nm3010.pdf

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☒

492262nm3012.pdf

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
 (3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, Is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☒

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

- (3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit ☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

- (3023) Underlying Information subjected to a review by an independent certified public accountant

- (3024) Underlying Information subjected to an officer certification.

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

492262nm3026.pdf

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

REDACTED FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 342

Data Collection Form

CSRS Control No. 3060-0966/CMR Control No. 3060-0619

July 2013

<010> Study Area Code	492262
<015> Study Area Name	ENMR TEL COOP INC-NM
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Launa Waller
<035> Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

<b>Certification - Reporting Carrier Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0586/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	492262	
<015> Study Area Name	ENMR TEL COOP INC-NM	
<020> Program Year	2016	
<030> Contact Name - Person USAC should contact regarding this data	Launa Waller	
<035> Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	launaw@plateaute1.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



<b>Certification - Agent / Carrier Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0996/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	492262	
<015> Study Area Name	ENMR TEL COOP INC-NM	
<020> Program Year	2016	
<030> Contact Name - Person USAC should contact regarding this data	Launa Waller	
<035> Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Lisa McLaughlin</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Lisa McLaughlin
Name of Reporting Carrier:	ENMR TEL COOP INC-NM
Signature of Authorized Officer:	CERTIFIED ONLINE
Date:	06/29/2015
Printed name of Authorized Officer:	Tom Phelps
Title or position of Authorized Officer:	CEO
Telephone number of Authorized Officer:	5753894220 ext.
Study Area Code of Reporting Carrier:	492262
Filing Due Date for this form:	07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	ENMR TEL COOP INC-NM
Name of Authorized Agent or Employee of Agent:	Lisa McLaughlin
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE
Date:	06/29/2015
Printed name of Authorized Agent or Employee of Agent:	Lisa McLaughlin
Title or position of Authorized Agent or Employee of Agent:	Consultant
Telephone number of Authorized Agent or Employee of Agent:	5123380473 ext.
Study Area Code of Reporting Carrier:	492262
Filing Due Date for this form:	07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED FOR PUBLIC INSPECTION

## Attachments

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 112**

**Five-Year Network Improvement Plan and  
Progress Report**

**ATTACHMENT REDACTED IN ENTIRETY**



**ENMR Telephone Cooperative, Inc. - NM**

**Study Area Code 492262**

**Response to Line 510 - Service Quality Standards and Consumer Protection Rules**

**Compliance – Voice and Broadband**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

ENMR Telephone Cooperative, Inc. - NM (“Cooperative”) hereby certifies that its voice service, and broadband service where regulated by these laws, complies with applicable service quality standards and consumer protection rules under New Mexico state law and federal law. These provisions include, but are not limited to, the following: 1) consumer protection rules delineated in Title 17, Chapter 11, Part 16 of the New Mexico Administrative Code; 2) quality of service regulations found in Title 17, Chapter 11, Part 22 of the New Mexico Administrative Code;

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

3) slamming and cramming protections outlined in Title 17, Chapter 11, Part 8 of the New Mexico Administrative Code; 5) infrastructure and high speed data service requirements listed in Title 17, Chapter 11, Part 17 of the New Mexico Administrative Code; 6) the Truth-in-Billing requirements in 47 CFR § 64.2401; and 7) CPNI rules, Red Flag rules and other applicable federal and state requirements governing the protection of customers' privacy.

Concerning broadband service specifically, the Cooperative hereby certifies that in addition to the aforementioned broadband regulations, the Cooperative discloses rates, terms and conditions for broadband service on its public web site and complies with applicable federal and state customer protection standards generally applicable to all businesses operating in New Mexico. In addition, the Cooperative adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The Company furthermore will comply with all requirements set forth in the 2015 *Open Internet Order* when it becomes effective.

**ENMR Telephone Cooperative, Inc. - NM**

**Study Area Code 492262**

**Response to Line 610 - Ability to Function in Emergency Situations – Voice and  
Broadband**

ENMR Telephone Cooperative, Inc. - NM (“ENMR” or “Cooperative”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2).<sup>1</sup> ENMR’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Cooperative can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows ENMR to manage traffic spikes throughout its network, as emergency situations require.

Specifically, ENMR is able to function under emergency operations in accordance with part 17.11.22.10 of the New Mexico Administrative Code. Specifically, these regulations require telecommunications service providers to maintain a minimum of four hours of battery reserve rated for peak traffic load requirements and to have available a mobile power unit which can be delivered and connected within four hours. The New Mexico regulations also require all local exchange carriers to establish and maintain a written emergency procedure plan and to train employees on such procedures. All such plans are on file with the New Mexico Public Regulation Commission.

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”



The Cooperative's Emergency Operations Plan and emergency power facilities and equipment support both voice and broadband network equipment in the event of an emergency situation.

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings Including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	492262
<015>	Study Area Name	ENMR TEL COOP INC-NM
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Launa Waller
<035>	Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

<701> Residential Local Service Charge Effective Date  
<702> Single State-wide Residential Local Service Charge

1/1/2015

<703>

<1>	<2>	<3>	<4>	<5>	<6>	<7>	<8>	<9>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NM	Anton Chico		FR	14.0	2.0	0.48	0.0	16.48
NM	Bellview		FR	14.0	2.0	0.48	0.0	16.48
NM	Bingham		FR	14.0	2.0	0.48	0.0	16.48
NM	Clayton		FR	14.0	2.0	0.48	0.0	16.48
NM	Conchas Dam		FR	14.0	2.0	0.48	0.0	16.48
NM	Corona		FR	14.0	2.0	0.48	0.0	16.48
NM	El Valle		FR	14.0	2.0	0.48	0.0	16.48
NM	Ft. Sumner		FR	14.0	2.0	0.48	0.0	16.48
NM	Grady		FR	14.0	2.0	0.48	0.0	16.48
NM	House		FR	14.0	2.0	0.48	0.0	16.48
NM	Logan		FR	14.0	2.0	0.48	0.0	16.48
NM	Mosquero		FR	14.0	2.0	0.48	0.0	16.48
NM	Nara Visa		FR	14.0	2.0	0.48	0.0	16.48
NM	Pleasant Hill		FR	14.0	2.0	0.48	0.0	16.48
NM	Ragland		FR	14.0	2.0	0.48	0.0	16.48
NM	Ranchvale		FR	14.0	2.0	0.48	0.0	16.48
NM	Roy		FR	14.0	2.0	0.48	0.0	16.48
NM	Son Jon		FR	14.0	2.0	0.48	0.0	16.48
NM	Santa Rosa		FR	14.0	2.0	0.48	0.0	16.48
NM	South Clovis		FR	14.0	2.0	0.48	0.0	16.48
NM	Tremontina		FR	14.0	2.0	0.48	0.0	16.48

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	492262
<015>	Study Area Name	ENMR TEL COOP INC-NM
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Launa Waller
<035>	Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]



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(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	492262
<015>	Study Area Name	ENMR TEL COOP INC-NM
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Launa Waller
<035>	Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

[illegible]

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	492262
<015>	Study Area Name	ENMR TEL COOP INC-NM
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Launa Waller
<035>	Contact Telephone Number - Number of person identified in data line <030>	5753894211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	launaw@plateautel.com

<B10>	Reporting Carrier	ENMR Telephone Cooperative, Inc.
<B11>	Holding Company	ENMR Telephone Cooperative, Inc.
<B12>	Operating Company	ENMR Telephone Cooperative, Inc.

[illegible]

**ENMR Telephone Cooperative, Inc. - NM****Study Area Code: 492262****Rates, Terms and Conditions for Lifeline Service****(Response to Form 481, Line 1210)**

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. The rates for other ancillary services not specifically shown below are presented in ENMR Telephone Cooperative, Inc.'s tariff(s) on file with the New Mexico Public Regulation Commission. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

**Residential Local Exchange Access Line Rates:<sup>(1)(2)</sup>**

<b>Exchange Name</b>	<b>R-1 Rate</b>	<b>Res. EAS Charge</b>
Anton Chico	\$ 14.00	\$ -
Bellview	\$ 14.00	\$ -
Bingham	\$ 14.00	\$ -
Clayton	\$ 14.00	\$ -
Conchas Dam	\$ 14.00	\$ -
Corona	\$ 14.00	\$ -
El Valle	\$ 14.00	\$ -
Ft. Sumner	\$ 14.00	\$ -
Grady	\$ 14.00	\$ -
House	\$ 14.00	\$ -
Logan	\$ 14.00	\$ -
Mosquero	\$ 14.00	\$ -
Nara Visa	\$ 14.00	\$ -
Pleasant Hill	\$ 14.00	\$ -
Ragland	\$ 14.00	\$ -
Ranchvale	\$ 14.00	\$ -
Roy	\$ 14.00	\$ -
San Jon	\$ 14.00	\$ -
Santa Rosa	\$ 14.00	\$ -
South Clovis	\$ 14.00	\$ -
Trementina	\$ 14.00	\$ -
Vaughn	\$ 14.00	\$ -
Weber City	\$ 14.00	\$ -
White Lakes	\$ 14.00	\$ -

<sup>(1)</sup> Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to New Mexico Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

<sup>(2)</sup> Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.



**ENMR TELEPHONE COOPERATIVE, INC.**  
Local Exchange Tariff

**Section 3**  
2<sup>nd</sup> Revised Page 11

**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**VI. LOW INCOME TELEPHONE ASSISTANCE PROGRAM**

**A. General**

1. This telephone assistance program is designed to make residential telephone service accessible to qualifying low-income households.
2. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate.

**B. Eligibility Requirements**

1. Only ONE Lifeline discount is allowed per household. A household is defined as everyone who lives together at an address as one economic unit (including children and people who are not related).
2. As specified in 17.11.11.8 NMAC, the applicant must substantiate proof of eligibility, under penalty of perjury, either by:
  - a. providing proof of current receipt of benefits from a designated program or
  - b. providing supporting documentation that the household income is at or below 150% of the applicable federal poverty guidelines published annually by the US Department of Health and Human Services in the Federal Register. Income eligibility is based, in part, on household size. An applicant must also certify the number of individuals residing in the household.

**C. Credit and Collection**

1. The credit verification procedures used for all applicants will also be used for applicants who apply for service under this assistance program.
2. The deposit standards used for all applicants for service with the Cooperative will also be used for applicants who apply for service under this assistance program, however, deposits will be waived for applicants under this assistance program who have unknown credit.

**ENMR Telephone Cooperative, Inc. - NM**

**Study Area Code 492262**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

ENMR Telephone Cooperative, Inc. - NM hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

**ENMR Telephone Cooperative, Inc. (SAC 492262)**

**Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly Began Providing Service**

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions<sup>1</sup> to which the ETC newly began providing broadband service. ENMR hereby provides the FCC with a list of community anchor institutions to which it newly began providing access to broadband service in calendar year 2014.

Number	Name	Address
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]

<sup>1</sup> The FCC has defined community anchor institutions in Section 54.5 of its Rules as "schools, libraries, health care providers, community colleges, other institutions of higher education, and other community support organizations and entities."



**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3026**

**ATTACHMENT REDACTED IN ENTIRETY**